

# BAGNI MISTERIOSI BATHING ESTABLISHMENT REGULATION CODE



**The regulation code for Bagni Misteriosi lays down rules which must be respected and acknowledged by all users of the site. All users must be aware of the regulation code and unconditionally accept all of its content.**

The entrance ticket is to be shown in the form of a fiscal receipt and an electronic bracelet. Tickets are not transferable and they expire once outside the site. Individuals are required to show staff members their ticket at the entrance; If you cannot provide evidence of your ticket, you will have to pay for another one. Subscriptions are personal and therefore not transferable to others. If asked by the staff, you have to provide evidence of your subscription and leave it at the main reception.

During opening hours to the public, minors under 16 years old, with an identity document, can access the facility only if accompanied by a parent or other adult, or if they have a proxy, an identity document (ID number, date and place of issue) and a telephone number of a parent. If the adult companion is not the parent, a declaration of responsibility for the minor is required to be put in writing by a parent and delivered to the ticket office, in which the name and surname and a photocopy of the identity document of both the companion and the minor must be present, and name and surname of the parent or guardian. In the case of entry into the pool by groups of children, the presence of an adult companion is required for every 7 children.

**In the case of unfortunate weather and/or any other adequate reason, management reserves the right to:**

- Proceed to the closure of the ticket office and deny entrance to any other individual;
- Proceed to the closure of the site. All users of the site are required to leave. In this case, tickets cannot be refunded;
- Proceed, in exceptional circumstances, to the temporary closure of the pools. In this case tickets will not be refunded.

**Management uses security staff for its sports facility and it reserves the right to:**

- deny access to those who cause rupture to the atmosphere with inappropriate behaviour such as dangerous games, lack of respect towards other individuals and in the case of any damage caused in the facility;
- have any type of infective disease/have visible wounds.

This is to maintain hygiene;

Tickets cannot be refunded to those who have been asked to leave for the reasons mentioned above.

**Staff is not in charge of:**

- Valuables, money or any other belongings that are found in the lockers and changing rooms, even if they are locked. Staff will not supervise valuables.
- Any damage to personal belongings and to people caused by an inappropriate use of the facility.
- In case of bad weather the ticket cannot be refunded or moved to another date.
- In case of not opening the sold online tickets will be refunded.

**Changing rooms:**

Pool users are required to change in the changing rooms, but strictly for the time necessary to do so and making sure not to leave any belongings behind. Personal belongings are to be put in the lockers which need a padlock.

At the end of the allowed time of the usage of the locker, individuals are required to make sure to empty it completely.

After the closing time of the site, staff is authorised to check all lockers for any neglected belongings. In the case of anything found, staff will not be responsible for keeping these in custody.

**Users are required to:**

- wear a swimsuit;
- have a shower before entering the pool; wear appropriate and waterproof footwear/diapers by the pool;
- wear a swimming cap; infants under 3 years of age are required to wear swimsuits suitable for their age;
- those who are physiologically incontinent have to wear suitable swimsuits;
- infants under 8 years of age need to be accompanied in the changing rooms;
- swim within the swimming lanes to avoid disturbing other swimmers;
- any equipment provided by the facility must be treated with care and is not to be damaged. Any damage caused to the equipment will be held under the responsibility of the individual who has caused it. The staff will not be responsible for damage caused by individuals to the equipment or to any other individual due to inappropriate behaviour and mistreatment of the facility;
- the bins present on the site must be used for any litter. If there are any rules on the bins regarding the type of litter, they must be respected.

**Users are prohibited to:**

- bring any harmful objects such as objects made of glass that could cause harm to individuals or damage to the facility;
- bring dogs or any other pets, even if kept on a lead;
- smoke, according to the law 03/2003. Smoking is only allowed in the smoking areas;
- use glasses, sunglasses, or swimming goggles, if not unbreakable in the water;
- remove the electronic bracelet; bring radios / any other sound machine;
- chase one another, push each other in the pool or create dangerous situations for oneself and others;
- run by the pool; occupy areas assigned for walking by the pool;
- swim near and under the platform; occupy the lifeguards' area;
- occupy lanes that have been booked for activities organized by the Directorate;
- introduce food and beverages from outside;
- eat food and drink in the pool, by the pool, on the steps and in the changing rooms;
- shower (both in the internal and external showers) without a swimsuit or remove the swimsuit in an open public space;
- organize courses, whether individual or collective, even if they are free, without the consent of the Directorate;
- limb tress and pick up flowers enter the Theatre and Palazzina in front of the swimming pools;
- leave kids alone in all areas.

**It is also forbidden to:**

- dive with a run-up, dive backwards, with a flip/somersault or in any other manner considered dangerous by the personnel; dive from the platform;
- topless sunbathing and swimming;
- bring and use anywhere air mattresses, life jackets and other similar objects;
- play with a ball in the pool or by the pool;
- swim in apnea; use any type of fishing equipment including fins or swimming masks or snorkel or any other objects that take up unnecessary space such as swimming boards;
- take pictures or film; distribute brochures/posters or any publicity material;
- bring strollers to the pool area or on the stairs.

The equipment provided by Bagni Misteriosi must be used respectfully, kept in the best possible way and stored in order. Damage to the equipment and material will be borne by the persons responsible. Knowledge of this Regulation exempts the Management from any and all liability.

Users are required to comply strictly with these provisions and those that may be provided by in-service staff.

This area is under video surveillance. The survey is carried out by Coop. Franco Parenti Theater for the purpose of security and protection of business assets. General Data Protection Regulation (UE Legislative n. 2016/679), full text available on the website [www.teatrofrancoparenti.it](http://www.teatrofrancoparenti.it). The owner of the data processing of the Cooperative Teatro Franco Parenti is Michele Candonato, Delegate Advisor at the headquarters of the Cooperativa of Milan, via Pier Lombardo n. 14.