

# BAGNI MISTERIOSI BATHING ESTABLISHMENT REGULATION CODE 2021



**The regulation, posted inside the sports facility, governs its use. It is considered known and accepted in an unconditional way in all its parts by all the users in possession of a title proving the right of access.**

The entrance ticket is a fiscal receipt and it is not transferable. It expires upon leaving the site. Individuals must show staff members their ticket at the entrance and/or when they are required. If you cannot provide evidence of your ticket, you will have to pay for another one. You are not allowed to go out and re-enter the site with the same ticket. Season tickets and/or carnets are multiple, personal, non-transferable admission tickets, under penalty of their validity.

If asked by the Staff, you must provide evidence of your subscription and leave it at the main reception.

During the opening hours to the public, minors under the age of 16 will be allowed to enter the swimming pool only if they are accompanied by a parent or another adult over 18 who becomes his/her custodian. They can be asked their Identity Card.

**The Management, in its total discretion, in case of circumstances beyond its control and/or bad weather, reserves the right to:**

- Close the ticket office and deny entrance to the pool to any individual;
- Close the site in exceptional circumstances. All users might be required to leave the site, if necessary;
- Proceed in exceptional circumstances to close the pool, even temporarily, or temporarily or partially suspend bathing.

In these cases, tickets cannot be refunded.

**The Management is assisted by the security Staff for its sports facility. The Management reserves the right to deny access or expel:**

- People who disturb public order and morals with an inappropriate behaviour such as cackles, dangerous games, or any other manifestations that damage the good performance of the activities;
- People who do not comply with current regulations to counter and contain the spread of the Covid-19 virus;
- People affected by contagious illnesses, lesions or open wounds. The Direction is authorized to ask for the medical certificate that attests the fitness for the entry in swimming pool.

**Tickets cannot be refunded to those who have been asked to leave the site for the reasons mentioned**

**above. Staff is not in charge of:**

- Valuables, money or any other belongings that are found in the lockers and changing rooms, even if they are locked; Staff will neither supervise nor collect or keep any valuables or equipment;
- Any damage to personal belongings such as, for example but not only, bathing suits, swimming trunks, sunglasses, beach robe, flip-flops and so on;

In case of bad weather the ticket cannot be refunded or moved to another date.

In case of not opening the sold online tickets will be refunded.

**Changing rooms:**

Pool users are required to change in the changing rooms, but strictly for the time necessary, and make sure not to leave any belongings behind. Personal belongings are to be put in the lockers subject to availability. The lockers have a lock, therefore we recommend the use of padlocks.

At the end of the allowed time of the usage of the locker, individuals are required to make sure to empty it completely.

After the closing time of the site, the Staff is authorised to check all lockers for any neglected belongings.

**Users are required to:**

- Scrupulously comply with what is prescribed in the internal protocol of the site "Customer Access Rules" published on the company website [www.bagnimisteriosi.com](http://www.bagnimisteriosi.com) and available on site from the Staff. For example, but not only:
  - keep a distance of 1,5 m from non-relative people;
  - wear the mask;
  - sanitize one's hands frequently; avoid gatherings; respect the interpersonal safety distance during every activity, and so on.
- Follow the instructions given by the Staff;
- Wear a swimsuit; Wear a swimming cap; Wear appropriate and waterproof footwear by the pool;
- Have a shower before entering the pool;
- Infants under 3 years of age are required to wear swimsuits suitable for their age; Infants under 8 years of age need to be accompanied in the changing rooms;
- Those who are physiologically incontinent have to wear suitable swimsuits;
- Infants under 8 years of age need to be accompanied in the changing rooms;
- Swim within the swimming lanes to avoid disturbing other swimmers;
- Refer to the Staff responsible of the area before beginning any activity;
- Use the bins on the site for any litter. If there are any rules on the bins regarding the type of waste, they must be respected.

**It is forbidden to:**

- Bring any harmful objects such as those made of glass that might cause harm to individuals or do damage to the facility;
- Leave kids alone in all areas; Let dogs or any other pets in, even if kept on a lead;
- Smoke, according to the law 03/2003 and any changes to the current legislation on the matter, in force at the time of reading this regulation. Smoking is only allowed in the smoking areas; Wear glasses, sunglasses, or swimming goggles, if not unbreakable in the water;
- Remove the electronic bracelet before leaving the site;
- Bring radios or any other sound systems;
- Chase each other, push each other in the pool or create dangerous situations for oneself and the others;
- Run by the pool; Climb trees and facilities; Pick up flowers and enter the flower beds;
- Occupy areas assigned for walking by the pool; Swim near and under the platform for any reason;
- Occupy the lifeguards' area; Occupy the lanes that have been booked for activities organized by the Management;
- Bring food and beverages from outside; Eat food and drink in the pool, by the pool, on the steps and in the changing rooms;
- Take both indoor and outdoor showers without a swimsuit or remove the swimsuit in an open public space;
- Organize courses, whether individual or collective, even if they are free.

**It is also forbidden to:**

- Dive with a run-up, dive backwards, with a flip/somersault or in any other dangerous manner; Dive from the platform; Dive free;
- Play with a ball in the pool, by the pool or in every other area; Use any type of fishing equipment including fins, swimming masks and snorkels or any other objects that take up unnecessary space such as swimming boards or that can be dangerous;
- Take pictures or films; Distribute or display brochures/posters or any publicity material;
- Use the topless;
- Bring and use in the sports facility and in the pool inflatable mattresses, lifebelts, and so on;
- Enter the tub floor or the steps with a stroller/pushchair.

The equipment, the materials, and every game for underage children must be used respectfully and carefully under the strict supervision of the parent or the adult in charge according to the rules shown or given by the Staff. The parent or the adult in charge is the only responsible for any damage caused by the underage to himself, to third parties or to equipment, materials and games. The Management and the Staff in no case assume an obligation to supervise the behaviour of minors and are therefore exempt from any liability.

Users are required to comply strictly with these provisions and those that may be provided by in-service Staff.

The areas are under video surveillance.

The survey is carried out by Coop. Franco Parenti Theatre for the purpose of security and protection of business assets. Personal Data Protection Code (UE) no. 2016/679; full text available on the website [www.teatrofrancoparenti.it](http://www.teatrofrancoparenti.it).

The owner of the data processing of the Cooperative Franco Parenti Theatre is Mr Michele Canditone, Chief Executive Officer at the headquarters of the Cooperative in Milan, via Pier Lombardo no. 14.